

# 20 *must ask* QUESTIONS

BEFORE BUYING A HOT TUB

*Clearwater Spas*



- 1. How long has the dealership been in business?
- 2. Is this brand produced by a reputable manufacturer?
- 3. Where is the hot tub made?
- 4. What is the hot tub interior made of?
- 5. What is the cabinet made of?
- 6. What is the spa's internal frame made of?
- 7. How is the spa insulated?
- 8. How does the pump(s) affect hot tub performance?
- 9. What type of water care system does it use?
- 10. What are the jet options and how are they unique?
- 11. Do you get a lot of service calls on this model/brand?
- 12. What does the warranty look like?
- 13. What is your history with replacement parts and are they readily available?
- 14. Is the hot tub customizable? If so, what is the turnaround time between order and delivery?
- 15. What is included with a spa?
- 16. What optional accessories are available?
- 17. How can I get references from other spa customers?
- 18. What after-purchase services do you offer?
- 19. How much will delivery and installation be?
- 20. What is the out-the-door cost?