



LIMITED WARRANTY

20-YEAR SPA STRUCTURAL WARRANTY (North America)

Includes: Shell | Pillar Supports | Floor System | Cabinet Integrity

Clearwater Spa structures are warranted against water loss occurring from defects in material or workmanship for 20 years from the original retail purchase date. Clearwater Spas warrants their spa shell interior surface against blistering, cracking and delamination for 20 years from the original retail purchase date. *See Exclusions

5-YEAR EQUIPMENT WARRANTY (North America)

Includes: Plumbing | Operating Equipment

Clearwater Spas warrants the operating equipment and plumbing against defects in workmanship for five years from the original retail purchase date. *See Exclusions

(European Spa Warranty: 10-Year Structural / 3 Year Equipment)

HOW THE WARRANTY WORKS

In the event of a covered defect under this Limited Warranty, Clearwater Spas or its agent will make repair in accordance with conditions contained in this Limited Warranty. The homeowner is required to provide full access to the spa cabinet's entire service side panels, without obstruction, to service all internal components. There will be no charge for parts or labor to repair the spa. There may be repair-person travel costs if the spa is located outside the normal service area. If the covered defect cannot be repaired, as determined by Clearwater Spas, we reserve the right to provide a replacement/exchange spa of equal value. In such an event, the spa owner will be responsible for the cost associated with the removal of the defective spa and the installation of the replacement spa. The liability of Clearwater Spas under this Limited Warranty, if any, shall not exceed the original amount paid for the defective product. It is the responsibility of the spa owner to notify the factory, in writing, immediately upon discovery of a warranty claim. Neglecting this notification may void your claim.

LIABILITY LIMITATIONS & EXCLUSIONS

This warranty does not cover any defects, malfunctions or damages that may result from improper installation, commercial use, or improper maintenance. The spa surface cannot be subjected to periods of direct sunlight without being filled with water. Exposure to direct sun can cause

deformation of the spa surface. Such exposure will void the warranty. This Limited Warranty is extended to the original owner, with the spa installed at the original site. Any requests for change of site location must first be approved in writing by Clearwater Spas. This Limited Warranty is void if the spa has been altered, neglected, abused or misused, or if any repairs have been made by an unauthorized agent. Misuse and abuse include any installation, maintenance or operation not in accordance with the owner's operating manual. Clearwater Spas is not responsible for incidental or consequential damages of any nature, acts of God or other causes beyond the control of Clearwater Spas. All warranties, implied or otherwise, including implied warranties for merchantability and fitness for a particular purpose, are limited to the terms set forth in this warranty. Exterior structural integrity of the cabinet is warranted to be free of defects at time of delivery and for 20 years thereafter for cabinets, and for one year on Cedar cabinets. This warranty does not include fading of the cabinet surface color/finish (stain or paint). No representative of Clearwater Spas, not its agents, distributors or dealers, has any authority to alter in any manner the terms of this Limited Warranty and Clearwater Spas is not responsible for any undertaking, representation of warranty made by any other person beyond those expressly set forth in this warranty. This Limited Warranty only covers those items manufactured by Clearwater Spas. Exclusions: any options added that are not standard features, fuses, light bulbs, LED lighting, spa pillows, filter cartridges, ozonators, UVC or salt system, any music systems such as iPod/MP3/FM docking stations, ClearPlay Bluetooth System, Media System, speakers, subwoofer, Microsilks, Power-In-Motion (PIM) Package, circulation pump – which are covered under their separate manufacturer's warranty.

Standard features, accessories, options, components, quantities, styles, sizes, colors, brand names, models and specifications maybe improved on or changed without notice.

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